

3301 North Ballard Road, Suite C Appleton, WI 54911 tel: 920.841.8326 fax: 949.577.4710

contact@farrarmentalhealth.com

## **Grounds For Involuntary Termination**

A patient may be discharged because:

- A) The patient's behavior to staff or other clients is rude, disruptive, unsafe or threatening.
- B) The patient is not following treatment recommendations to a degree that we are not able to maintain safety and provide adequate care within this treatment setting.
- C) The patient is unable or unwilling to pay for services.
- D) The patient has had two or more late cancellations or no-shows.
- E) The patient did not attend appointments at the time interval deemed clinically necessary by their provider.
- F) The patient violated the controlled substance policy.

If any of these issues arise, the clinician will discuss the concerns and attempt to rectify the situation with the patient, if that is possible, and if doing so would not result in imminent danger to themselves or others. In some cases, a safety plan may be developed. In other cases, a referral to a higher level of care may be appropriate.

A patient who is involuntarily discharged will be notified in writing of the reason for the discharge, the effective date of the discharge, sources for further treatment, and the client's right to have the discharge reviewed. The letter will include contact information for the State Grievance Office in the Behavioral Health Certification Section and will be sent by USPS Certified Mail.

## **Treatment Inactivity**

Patients who have not engaged in treatment at Farrar and Associates for six months or longer will be discharged. Prior to the discharge, attempts will be made to contact and re-engage the client in treatment. We encourage patients to communicate with us about their treatment plans so that we can be of assistance in the transition of care. Patients who are discharged from treatment because of inactivity will receive a letter by standard USPS mail.